| Supporting utility | | | Case No. | 1 | |
|-----------------------------------|--|------------------------------|------------------|---|--|
| On recipient ut | ility | | Data from | 2013 to 2017 | |
| Recipient utility | Haiphong Water Joint Stock Company (HWC) in Vietnam | | | | |
| Cooperation year | 2009 to Present | | | | |
| Service area | rvice area Haiphong City | | | | |
| Service population ^{**1} | Urban area: N/A^{*2} Rural area: N/A Total: 1.36 million | Coverage ^{※3} • Rul | | oan area: N/A ral area: N/A % of service area | |
| Water distribution ^{×4} | 170,000 m³/day | Maximu wate distribut | r Dist | Distribution capacity: 185,000 m³/day | |
| Water consumption per capita | N/A | NRW [*] | ⁴ 5 | 13.0% | |
| Water source | Rivers | Pipe leng | th ^{※6} | 2,300 km | |
| No. of WTP ^{**} 7 | 7 | No. o Employee | | 1,157 | |
| Water treatment | Coagulation + Sedimentation + Rapid filtration + Chlorine Disinfection | | | | |
| Water rates ^{**9} | 4.7 USD/10m ³ (1 USD = 22,425 VND) | | | | |
| On technical cooperation | | | | | |
| Background | In April 2009, Haiphong City and Kitakyushu City signed a "Friendship Cooperation Agreement". Upon the agreement, HWC called for WSBK to provide technical cooperation to solve HWC's water related issues. WSBK submits a proposal to the Japan International Cooperation Agency (JICA) to provide technical cooperation for Haiphong City. In August 2010, WSBK started JICA's technical cooperation project to | | | | |
| | | | | Haiphong City. | |

^{**1} Source: 2014 preliminary report to provide technical cooperation for An Duong Water Treatment Plant

^{*2} N/A = Not available

^{**3} Source: 2014 preliminary report to provide technical cooperation for An Duong Water Treatment Plant

^{**4} Source: 2014 presentation material by HWC trainees

^{*5} Ibid.

^{**6} Source: 2014 preliminary report to provide technical cooperation for An Duong Water Treatment Plant

^{*7} WTP = Water Treatment Plant

^{**8} Source: 2014 preliminary report to provide technical cooperation for An Duong Water Treatment Plant

^{*9} Water rates based on "Domestic use for urban area

^{10,600}VND/m³" http://capnuochaiphong.com.vn/danh-muc/1/gia-nuoc-dinh-muc-35.html (as of 2017)

| | | improve the efficiency of water treatment for organic substances. | | |
|----------------------------------|--------------------------------------|---|--|--|
| | Cooperative scheme | Cooperation framework: JICA Partnership Project Recipient organization: HWC Assisting organization: Kitakyushu Overseas Water Business Association (KOWBA) | | |
| | HWC's challenges | Deterioration of water quality in source rivers Water quality analysis NRW Reduction Distribution network management | | |
| | Technical cooperation provided | ▶ Water treatment ● From 2010 to 2012, WSBK implemented a JICA's Partnership Program to enhance HWC's capacity to address water source pollution due to organic substances. ● Project overview Monitoring and treatment of organic substances Introduction of an advanced water treatment technology called U-BCF (Upward Biological Contact Filtration)^{※10} Verification of U-BCF at a demonstration plant in Haiphong City NRW reduction ● For three years from 2013, WSBK implemented a JICA's Partnership Program to reduce NRW of HWC. ● Project overview Implemented WSBK method to reduce NRW Explored possibility of sub-dividing the distribution network to better control and monitor the water flow and pressures Adopted the same mapping system as WSBK's Program to reduce Name of the program of the prog | | |
| Future plans and prospects | | HWC has actively introduced Japanese technologies and improved their technical level. These technologies include: Purchase of Japanese water leak detectors Introduction of WSBK method to reduce NRW Adoption of WSBK-style mapping system | | |

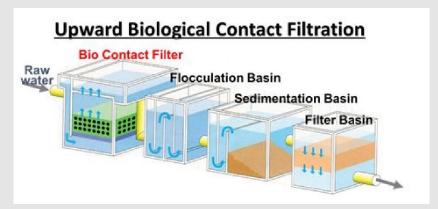
**10 U-BCF was developed by WSBK, which has its patent in Japan. For the technical features of U-BCF, please see a report regarding WSBK's water treatment processes on the website of NewTap: http://www.jwrc-net.or.jp/aswin/en/newtap/report/NewTap_Japan_002_04.pdf

 By continuing this type of technical cooperation, WSBK also envisages to help Japanese companies to develop their businesses in foreign countries.



Figures and photos

▲ U-BCF demonstration plant in Haiphong City



▲ U-BCF treatment process